



## A GUIDE TO VISITING SENIOR LIVING FACILITIES

<b>Staff</b>	<b>Comments</b>
Are there licensed nurses on-site 24 hours per day?	
What is the ratio of caregivers to residents?	
Was there warm interaction between the staff and residents?	
Did they know residents by name?	
Was the staff able to answer your questions?	
<b>Residents</b>	<b>Comments</b>
Do the residents seem happy and comfortable?	
Do residents look well cared for?	
Did the residents seem to socialize with each other?	
Did you speak with any residents about their experiences?	
<b>Facility</b>	<b>Comments</b>
Are the grounds and building exterior kept up?	
Is the facility clean, in good repair and free of odor?	
What are the facility's visiting policy and hours?	
Are children or pets welcome?	
<b>Safety &amp; Security</b>	<b>Comments</b>
What type of security system is there?	
Is there an emergency call or response system?	
What is the emergency protocol for residents?	
<b>Atmosphere</b>	<b>Comments</b>
How is the atmosphere and living environment?	
Is it home-like?	
Is it easy to get around and accommodating to wheelchairs and walkers?	
Is there natural lighting?	
Are residents isolated to the outdoors?	
<b>Services &amp; Amenities</b>	<b>Comments</b>
Is there a hair salon / barber shop?	
Are there religious services available?	
Is cable TV and wireless internet provided?	

<b>Activities</b>	<b>Comments</b>
Is there a dedicated activities director?	
Are there organized activities appropriate for the skill levels of the residents?	
Are there community outings?	
<b>Meals / Dining</b>	<b>Comments</b>
What is the dining room like?	
When is food service provided to residents?	
Are the meals nutritionally balanced and prepared with senior needs in mind?	
Are there special diet options?	
Can family members eat with residents? Is private family dining an option?	
<b>Transportation?</b>	<b>Comments</b>
Is scheduled transportation available?	
Is there a fee?	
Is it provided seven days a week?	
<b>Personal Care and Wellness</b>	<b>Comments</b>
What criteria are used to determine whether a resident is appropriate for the community?	
Is there an assessment done prior to admitting a resident?	
What happens if needs change?	
Are there individual care plans developed for residents?	
<b>Costs</b>	<b>Comments</b>
Do you lease or buy-in to independent living?	
What is included in monthly fees?	
Are there additional charges for personal care?	
What are billing and payment options?	